

PATENT ABSTRACTS OF JAPAN

(11)Publication number : 10-326306

(43)Date of publication of application : 08.12.1998

(51)Int.Cl.

G06F 17/60

G06F 13/00

(21)Application number : 09-134722

(71)Applicant : HITACHI LTD

(22)Date of filing : 26.05.1997

(72)Inventor : UEDA RYOICHI
WATANABE TETSUYA
KUDO YUTAKA
SHIMABUKURO JUN
KOIZUMI SHINOBU

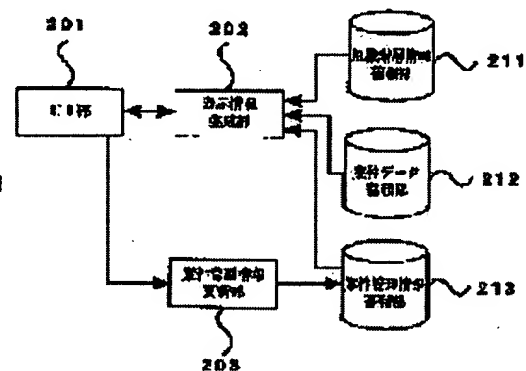
BEST AVAILABLE COPY

(54) ITEM ALLOCATION SYSTEM

(57)Abstract:

PROBLEM TO BE SOLVED: To shorten the item processing time by making an item processing worker take over by himself the items which are allocated to his own post and its higher rank posts.

SOLUTION: Organization hierarchical information 211, item data 212 and item management information 213 are all stored in a storage device contained in a server computer. A user gives instructions to the server computer from a UI part 201 consisting of an interactive terminal via a network. The user's instructions are processed by a display information generation part 202 consisting of the server computer and an item management information updating part 203. An item processing worker takes over by himself the items allocated to his own post and its higher rank posts. Thus, the relevant item processing is quickly allocated to a proper worker. Meanwhile, a person in charge of every post allocates the item to his lower rank position or his follower. Accordingly, it's possible to prevent such a case where the items are not taken over by any worker and stay as they are.



LEGAL STATUS

[Date of request for examination]

[Date of sending the examiner's decision of rejection]

[Kind of final disposal of application other than the examiner's decision of rejection or application converted registration]

[Date of final disposal for application]

[Patent number]

[Date of registration]

[Number of appeal against examiner's decision of rejection]

[Date of requesting appeal against examiner's decision of rejection]

[Date of extinction of right]

Copyright (C); 1998,2000 Japanese Patent Office